



## RETURN RULES OF MAXI ZOO POLSKA SP. Z O.O.

Dear Customer,

You can return the purchased goods within 30 calendar days from the date of purchase without giving a reason provided you have a receipt confirming the purchase and provided you attach it to the returned goods.

Notwithstanding any other provisions of the Rules, the Customer does not have the right to return the goods if the goods consist in:

(A) feed or another type of ready-made feed for animals or a product used solely for the preparation of pet food

The goods must be undamaged, of standard value, in original packaging (e.g.: sand, etc. packaging is originally sealed).

When returning the goods the Customer undertakes to sign the return form legibly.

In the case of return of goods purchased during a sale, returns of goods purchase at the reduced price are accepted and settled first. Return of goods purchased during a sale is tantamount to the Customer's resignation from the sale.

Goods purchased at a reduced price due to a short expiry date or damage to the product are not subject to return.

The content of these Rules is available on [www.maxizoo.pl](http://www.maxizoo.pl)

\* The principles set out in these Rules do not preclude the Consumer from obtaining redress pursuant to (a) of the Civil Code Act of 23 April 1964, warranty for defects of goods sold – in the case of goods purchased after 25 December 2014, (b) the Act of 27 July 2002 on special conditions for the sale of consumer goods and on the amendments to the Civil Code, for non-compliance of the goods with the contract – in the case of goods purchased before 25 December 2014. Pursuant to the above-mentioned acts, the proof of purchase of the Goods is the basis for any potential complaints as to the goods.